

Silverpoint Court Residential Care Home Carer Alex wins at Essex Care Sector Awards 2023



We are delighted to announce that our Silverpoint Court Residential Care Home Care Assistant Alex has recently been recognised in two categories at the Essex Care Sector Awards, known as 'The Prosper 2023', organised by Essex County Council.

Alex won awards in two categories:

First place – 'Unsung Hero' Award for her work in oral care

Those behind the scenes who work tirelessly and consistently, demonstrating great dedication. They may not be as publicly recognised as others but greatly contribute to the smooth running of the service.

Highly Commended – 'Outstanding Carer/Support Worker' Award

For individuals who consistently provide good quality care, compassion, creativity, dedication and have a willingness to learn new skills and go the extra mile.

Alex has been with us at **Silverpoint Court** since February 2022. She started as bank staff and took a permanent full time role in May 2022, this being the first time she had worked in a Care Home environment. She is a **Carer** and our **Oral Care Champion**.

Along with our Operations and Compliance Manager Jacqui Shuttleworth and Home Manager Gay Snowdon, Alex attended the **Awards Ceremony** at Cressing Temple Barns in Braintree on Thursday 6 July to be presented with both her awards.

Gay nominated Alex and is thrilled by her success, commenting:

"Alex's work as an Oral Care Champion is the reason why I nominated her. Alex is doing her Champion role alongside her main role as a Carer, embracing it and working above and beyond. She was able to register almost all of our residents in our Home and still have future dates for other residents to be registered with a local dentist, which is very difficult to achieve at the moment. Alex has been liaising with families and the dental clinic regularly, attending training to gain more knowledge. She has also been training new staff to be more aware of how to give appropriate oral care to our residents. With Alex's perseverance, the oral care of our residents at Silverpoint has improved significantly."

Huge congratulations Alex!